Submit a complaint against a State-Chartered Institution

- Determine if the financial institution is State-Chartered, by checking the current edition of the Alaska Directory of Banks and Financial Institutions.

State of Alaska
Department of Commerce, Community, & Economic Development
Division of Banking and Securities
P.O. Box 110807
Juneau, AK 99811-0807
Division of Banking and Securities Hotline 1-888-925-2521
907-465-2521 (phone)
907-465-1231 (fax)
dbsc@alaska.gov (e-mail)

- Submit a written complaint via e-mail, fax, or mail that includes the full name, address, and phone number of the person filing the complaint. Be sure to explain:

  Who is it about?  When did it take place?

  What happened?  Why did it happen?

  Where did it take place?  How did it happen?