Submit a complaint against a Federal Credit Union

- Determine if the financial institution is a Federal Credit Union, by checking the current edition of the Alaska Directory of Banks and Financial Institutions.

National Credit Union Administration
Region V – Tempe
1230 W. Washington Street
Tempe, AZ 85281
602-302-6000 (phone)
703-518-6678 (fax)
602-302-6024 (fax)
E-mail: consumerassistance@ncua.gov
Web Page: www.mycreditunion.gov

- Submit a written complaint via e-mail, fax, or mail that includes the full name, address, and phone number of the person filing the complaint. Be sure to explain:

  Who is it about?  
  When did it take place?

  What happened?  
  Why did it happen?

  Where did it take place?  
  How did it happen?